



Quality Policy

We, at Trow Group, commit ourselves to provide services that give complete satisfaction to customers.

Our team has a genuine reputation for quality and reliability, so we strive to achieve growth and a leading position in the market by:

- Providing consistent quality services to all our valued customers.
- Complying with all applicable requirements and continually improving the effectiveness of the IMS by defining and achieving key quality objectives.
- Creating teamwork and an innovative approach to the environment.
- Consistently producing high-quality work by meeting specified requirements.
- Building and maintaining strong client relationships.
- Ensuring materials provided consistently meet specified requirements.
- Ensuring subcontractors provide and produce high-quality work.
- Undertaking a handover review of new projects.
- Having defined quality project management and implementation processes.
- Having a strong commitment to safe work practices.
- Trow Group is committed to building on these strengths through quality systems and the company's philosophy of nurturing and growing a team approach between the client, consultant and contractor.
- The processes we are developing and improving on have a sound foundation for producing quality work and meeting clients' expectations.
- The future of Trow Group depends on our continual performance and producing high-quality work and the constant development of our team members to ensure that quality, skills and knowledge are collectively maintained and constantly improved upon.

Top Management

Date

28-09-2020.